

Pennsylvania Public School
Employees' Retirement System (PSERS)

Health Options Program

ALASKA

Participating Pharmacy Directory

FOR THE BASIC AND ENHANCED MEDICARE Rx OPTIONS

This booklet provides a list of the HOP Basic and Enhanced Medicare Rx Plan participating network pharmacies. *This directory is current as of January 1, 2009.* Pharmacies may have been added or removed from the list after this directory was printed. Therefore, all network

pharmacies may not be listed in this directory and *the fact that the pharmacy is listed in the directory does not guarantee that the pharmacy is still in the network.* To get current information about participating network pharmacies in your area, please visit the HOP Web site at www.HOPbenefits.com or contact Prescription Solutions Customer Service at (888) 239-1301, 24 hours a day, seven days a week. (TTY/TDD users should call (800) 498-5428.)

Introduction

This booklet provides a list of participating HOP Basic and Enhanced Medicare Rx Plan (Employer PDP) network pharmacies and includes some basic information about how to best utilize the pharmacy network to have your prescriptions filled. A complete description of your prescription drug coverage, including how to have your prescriptions filled, is included in the Annual Notice of Change and Evidence of Coverage document.

We call the pharmacies on this list our “network pharmacies” because we have contracted with them to dispense prescription drugs to HOP Basic and Enhanced Medicare Rx Plan beneficiaries. A network pharmacy is a pharmacy where beneficiaries can obtain prescription drug benefits provided under the HOP Basic and Enhanced Medicare Rx Plans. Your prescription drug claim can be processed at the point of sale whenever it is filled at a participating network

pharmacy or through our mail-order pharmacy service. Once you go to a particular pharmacy, you are not required to continue going to the same pharmacy to fill future prescriptions; you can go to any of our network pharmacies. We will reimburse beneficiaries for covered prescriptions filled at non-network pharmacies under certain circumstances as described later.

Can the list of network pharmacies change?

Yes, although it is very unusual for a pharmacy to leave the network, HOP may remove or add new pharmacies to the network directory. To get current information about HOP Basic and Enhanced Medicare Rx Plan network pharmacies in your area, please visit our Web site at www.HOPbenefits.com or call Prescription Solutions Customer Service at (888) 239-1301, 24 hours a day, seven days a week. (TTY/TDD users should call (800) 498-5428.)

How do I find a HOP Basic and Enhanced Medicare Rx Plan network pharmacy in my area?

To find a retail pharmacy in your area:

- **Chain Pharmacies** are listed alphabetically on page 5. If a chain is listed, pharmacies in the chain are in the network. The chain pharmacies all have a telephone number you can call to find a local chain pharmacy.
- **Other Retail and Independent Pharmacies** are listed by city beginning on page 6. The HOP Web site, www.HOPbenefits.com, provides access to a lookup tool to help you locate a chain or independent retail pharmacy in your area.
- Information on our **Mail-Order Pharmacy** can be found on page 7.
- Information on **Home Infusion Pharmacies** can be found on page 7. Home Infusion Pharmacies are listed by city.
- Information on **Long-Term Care Pharmacies** can be found on page 8. Long-Term Care Pharmacies are listed by city.
- If applicable, information on **Indian Health Services/Tribal/Urban Indian Health Program (I/T/U) Pharmacies** can be found on page 8, with I/T/U Pharmacies listed by city.

For further assistance you can visit our Web site at www.HOPbenefits.com or call Prescription Solutions Customer Service at (888) 239-1301, 24 hours a day, seven days a week. (TTY/TDD users should call (800) 498-5428.)

How do I fill a prescription at a network pharmacy?

To fill your prescription at a network pharmacy, present the prescription received from your physician along with your HOP Basic or Enhanced Medicare Rx Plan member ID card to your pharmacist. With each prescription order or refill you can obtain up to a 33-day

supply of your medication. As an added HOP service, many participating retail pharmacies offer the option of obtaining up to a 90-day supply of maintenance medications. You can consult with your local pharmacist about the availability of this service. More information about this program is included in your Annual Notice of Change and Evidence of Coverage document.

If you do not have your ID card with you when you fill your prescription, you may have to pay the full cost of the prescription rather than paying just your coinsurance. If this happens, you should request reimbursement of the Plan's share of the cost by submitting a paper claim form. To find out how to submit a claim, look in your Annual Notice of Change and Evidence of Coverage document or call Prescription Solutions Customer Service at (888) 239-1301 to request a claim form.

How do I fill a prescription through the HOP mail-order pharmacy service?

You can use the mail-order service to fill prescriptions for what we call "maintenance drugs." These are drugs that you take on a regular basis for treatment of a chronic or long-term medical condition. When you order prescription drugs by mail, you can obtain up to a 90-day supply of the drug. If you need an immediate supply of a maintenance medication, ask your physician to write two prescriptions, one for a short-term supply to be filled at a local retail pharmacy and another for a long-term supply to be filled at the mail-order pharmacy.

To get order forms and information about filling your prescriptions by mail, call Prescription Solutions Customer Service at (888) 239-1301 and select the mail-order pharmacy option or go to the HOP Web site at www.HOPbenefits.com. Please note that you must use the HOP Mail-Order Pharmacy; prescription drugs obtained through any other mail-order service are not covered.

How do I fill a prescription at a non-network pharmacy?

The following are a few exceptions when we will pay for a prescription filled at a pharmacy outside of our network.

How do I get coverage when I am traveling?

If you take a prescription drug on a regular basis and you are going on a trip, be sure to check your supply of the drug before you leave. When possible, take along all the medication you will need. You may be able to order your prescription drugs ahead of time through our mail-order pharmacy service. Network pharmacies are available throughout the country. If you need to transfer your prescription, call the pharmacy you wish to transfer the prescription from and ask them to transfer the prescription. You will need to provide the pharmacy with the new pharmacy name, phone number, and Rx number.

If you are traveling within the United States and become ill or lose or run out of your prescription drugs, we will cover prescriptions that are filled at our network or out-of-network pharmacy. In this situation, you will have to pay the full cost (rather than paying just your coinsurance) when you fill your prescription. You can ask us to reimburse you for our share of the cost by submitting a claim form. If you go to an out-of-network pharmacy, you may be responsible for paying the difference between what we would pay for a prescription filled at an in-network pharmacy and what the out-of-network pharmacy charged for your prescription. To learn how to submit a paper claim, please refer to the paper claims process described later.

You can also call Customer Service to find out if there is a network pharmacy in the area where you are traveling. If there are no network pharmacies in that area, Customer Service may be able to make arrangements for you to get your prescriptions from an out-of-network pharmacy.

We cannot pay for any prescriptions that are filled by pharmacies outside of the United States, even for a medical emergency.

What if I need a prescription because of a medical emergency or because I need urgent care?

We will cover prescriptions that are filled at an out-of-network pharmacy in the U.S. if the prescriptions are related to care for a medical emergency or urgent care. In this situation, you will have to pay the full cost (rather than paying just your coinsurance) when you fill your prescription. You can ask us to reimburse you for our share of the cost by submitting a paper claim form. If you go to an out-of-network pharmacy, you may be responsible for paying the difference between what we would pay for a prescription filled at an in-network pharmacy and what the out-of-network pharmacy charged for your prescription. To learn how to submit a paper claim, please refer to the paper claims process described later.

Will my prescription be covered if I go to an out-of-network pharmacy?

We will cover your prescription at an out-of-network pharmacy if at least one of the following applies:

- If you are trying to fill a prescription drug that is not regularly stocked at an accessible network retail or mail-order pharmacy (including high cost and unique drugs).
- If you are getting a vaccine that is medically necessary but not covered by Medicare Part B or some covered drugs that are administered in your doctor's office.

Before you fill your prescription in any of these situations, call Prescription Solutions Customer Service to see if there is a network pharmacy in your area where you can fill your prescription. If you do go to an out-of-network pharmacy for the reasons listed above, you will have to pay the full cost (rather than paying just your coinsurance) when

you fill your prescription. You can ask us to reimburse you for our share of the cost by submitting a claim form. If you go to an out-of-network pharmacy, you may be responsible for paying the difference between what we would pay for a prescription filled at an in-network pharmacy and what the out-of-network pharmacy charged for your prescription. To learn how to submit a paper claim, please refer to the paper claims process described next.

How do I submit a paper claim?

Be sure to obtain a complete prescription drug receipt from the non-network pharmacy when you purchase your medication. To obtain a paper claim form call Prescription Solutions Customer Service at (888) 239-1301 and request a claim form. When completing the claim form you will need to refer to information on the pharmacy receipt including the amount charged, prescription number, name of drug dispensed, manufacturer, dosage form, strength, quantity and date dispensed. Submit your claim form and your receipt to

the following address: Prescription Solutions, MS CA106, Attn: Claims Department, P.O. Box 6037, Cypress, CA 90630-0037. Upon receipt, we will make an initial coverage determination on the claim and determine the amount of reimbursement you are entitled to based on what the plan would have paid to a participating pharmacy for the covered medication. For additional information on coverage determinations, please refer to your Annual Notice of Change and Evidence of Coverage or call Customer Service.

For more information

For more detailed information about your HOP Basic and Enhanced Medicare Rx Plan prescription drug coverage, please review the Annual Notice of Change and Evidence of Coverage and HOP Basic and Enhanced Medicare Rx Plan formulary documents, visit www.HOPbenefits.com or call Prescription Solutions Customer Service at (888) 239-1301, 24 hours a day, seven days a week. TTY/TDD users should call (800) 498-5428.

CHAIN PHARMACIES

Acme Pharmacy
(877) 932-7948

Albertson's
(877) 932-7948

Baker's Pharmacy
(800) 362-2183

Brooks
(800) 325-3737

Carrs Quality Centers
(877) 723-3929

City Market
(877) 415-4647

Costco
(800) 607-6861

CVS
(800) SHOP-CVS

Dillon Pharmacies
(800) 362-2183

Dominick's
(877) 723-3929

Food 4 Less
(800) 362-2183

Fred Meyer
(888) 247-4439

Fry's Pharmacy
(623) 936-2100

Genuardi's
(877) 723-3929

Gerbes
(800) 362-2183

Hilander Pharmacy
(317) 579-8100

K-Mart Pharmacies
(800) 866-0086

King Soopers
(877) 415-4647

Kroger
(800) 576-4377

Longs
(800) 865-6647

Osco Drug
(877) 932-7948

Pavilions
(877) 723-3929

Pay Less Pharmacy Group
(317) 579-8100

Quality Food Centers, Inc.
(800) 201-6261

Ralphs Grocery Company
(888) 437-3496

Randalls Pharmacies
(877) 723-3929

Rite Aid
(800) 748-3243

Safeway
(877) 723-3929

Sam's Club
(800) 925-6278

Sav-on Drugs
(877) 932-7948

Shaws/Osco Pharmacies
(877) 932-7948

Smith's Food & Drug
(888) 876-4847

Target
(800) 440-0680

Tom Thumb
(877) 723-3929

Vons
(877) 723-3929

Walgreens
(800) 925-7433

Wal-Mart
(800) 925-6278

Alaska

RETAIL PHARMACIES

ANCHORAGE

- 90 Anchoage Medset Pharmacy**
4101 Arctic Blvd #B, 99503
(907) 770-6081
- 90 Bernies Pharmacy Inc**
4100 Lake Otis Pkwy #200,
99508
(907) 562-2138
- 90 Carrs**
1340 Gambell Street, 99501
(907) 339-0260
- 90 Carrs**
1501 E Huffman Rd, 99511
(907) 339-1360
- 90 Carrs**
1650 W Northern Lights Blvd,
99503
(907) 339-0560
- 90 Carrs**
1725 Abbott Road, 99507
(907) 339-2860
- 90 Carrs**
3101 Penland Pkwy, 99508
(907) 339-5260
- 90 Carrs**
4000 W Dimond Blvd, 99502
(907) 339-1260
- 90 Carrs**
5600 Debarr Rd, 99504
(907) 339-0960
- 90 Carrs**
600 East Northern Lights Boule,
99503
(907) 339-0660
- 90 Carrs**
7731 East Northern Lights Boul,
99503
(907) 339-1760

Costco Pharmacy
330 W Dimond Blvd, 99515
(907) 267-7116

Costco Pharmacy
4125 Debarr Road, 99508
(907) 269-9503

90 Fred Meyer
1000 E Northern Lights Blvd,
99508
(907) 264-9633

90 Fred Meyer
2300 Abbott Road, 99507
(907) 365-2033

90 Fred Meyer
7701 Debarr Rd, 99504
(907) 269-1733

90 Geneva Woods Pharmacy Inc
1200 Airport Heights Dr #170,
99508
(907) 297-1111

90 Hewitts Drug Store
1068 W Firewood Ln, 99503
(907) 277-2441

90 Medical Arts Pharmacy
3300 Providence Dr, 99508
(907) 261-5090

90 Providence Health Park Pharmacy
3841 Piper Street, 99508
(907) 212-6868

90 Sams Pharmacy
8801 Old Seward Hwy, 99515
(907) 644-0880

90 Wal-Mart Pharmacy
3101 A Street, 99503
(907) 563-6600

90 Wal-Mart Pharmacy
8900 Old Seward Hwy, 99515
(907) 344-7300

DIMOND

90 Fred Meyer
2000 West Dimond Blvd, 99515
(907) 267-6733

EAGLE RIVER

90 Carrs
11431 Business Boulevard,
99577
(907) 696-9460

90 Family Pharmacy
11432 Business Blvd #10,
99577
(907) 694-7007

90 Fred Meyer
13401 Old Glenn Hwy, 99577
(907) 689-4033

90 Wal-Mart Pharmacy
18600 Eagle River Road, 99577
(907) 694-9786

FAIRBANKS

Denali Pharmacy
1650 Cowles St, 99701
(907) 458-5615

90 Fred Meyer
3755 Airport Way, 99709
(907) 474-1433

90 Fred Meyer
930 Old Steese Highway, 99701
(907) 459-4233

90 Prescription Ctr United Drugs
1919 Lathrop St #109, 99701
(907) 452-1514

90 Professional Pharmacy
1001 Noble St, 99701
(907) 452-2556

90 Safeway
30 College Road, 99701
(907) 374-4160

90 Safeway
3627 Airport Way, 99701
(907) 374-4060

- 90 **Sams Pharmacy**
48 College Road, 99701
(907) 451-4813
- 90 **Wal-Mart Pharmacy**
537 Johansen Expwy, 99701
(907) 451-9906

HOMER

- 90 **Eagle**
90 Sterling Hwy, 99603
(907) 226-1060
- Ulmer Drug And Hardware**
3858 Lake St Ste 5, 99603
(907) 235-7760

JUNEAU

- Foodland Super Drug**
631 Willoughby Avenue 99801
(907) 586-2012
- 90 **Fred Meyer**
8181 Old Glacier Hwy, 99801
(907) 789-0860
- 90 **Rons Apothecary Shoppe Phcy**
9101 Mendenhall Mall, 99803
(907) 789-0458
- 90 **Safeway**
3011 Vintage Boulevard, 99801
(907) 523-2060
- 90 **Wal-Mart Pharmacy**
6525 Glacier Highway, 99801
(907) 789-2440

KANIA

- 90 **Three Bears Pharmacy**
10575 Kenia Spur Hwy, 99611
(907) 283-6577
- 90 **Carrs**
10576 Kenai Spur Highway,
99611
(907) 283-6360

KETCHIKAN

- 90 **Carrs**
2417 Tongass Avenue, 99901
(907) 228-1960
- 90 **Downtown Drug Store**
300 Front St, 99901
(907) 225-3144

- 90 **Island Pharmacy United Drugs**
3526 Tongass Ave, 99901
(907) 225-6186
- 90 **Wal-Mart Pharmacy**
4230 Don King Road, 99901
(907) 247-2183

KODIAK

- 90 **Safeway**
2685 Mill Bay Rd, 99615
(907) 481-1560
- 90 **Wal-Mart Pharmacy**
2911 Mill Bay Road, 99615
(907) 481-1675

NORTH POLE

- 90 **Safeway**
301 North Santa Claus Lane,
99705
(907) 490-2760
- PALMER**
- 90 **Carrs**
Pioneer Square Suite 14, 99645
(907) 761-1460

- 90 **Fred Meyer**
650 South Cobb St, 99645
(907) 761-4233
- 90 **Three Bears Pharmacy**
8151 E Palmer Wasilla Hwy,
99645
(907) 746-3891

SEWARD

- 90 **Safeway**
Mile 15 Seward Highway, 99664
(907) 224-6960
- SOLDATNA**
- 90 **Fred Meyer**
43843 Sterling Hwy, 99669
(907) 260-2233

- 90 **Safeway**
44428 Sterling Highway, 99669
(907) 714-5460

- 90 **Soldotna Professional Pharmacy**
299 N Binkley St, 99669
(907) 262-3800

VALDEZ

- Village Pharmacy Of Valdez**
Meals & Pioneer, 99686
(907) 835-3737

WASILLA

- 90 **Capstone Family Medicine**
3223 E Palmer Wasilla Highway,
99654
(907) 357-9590
- 90 **Carrs**
595 East Parks Highway 300,
99687
(907) 352-1160
- 90 **Fred Meyer**
1501 East Parks Drive, 99659
(907) 352-5033
- 90 **Geneva Woods Mat Su Pharmacy**
3674 E Country Field Circle
Ste A, 99654
(907) 376-8200
- Mydoktors Pharmacy**
950 E Bogard Road, 99654
(907) 352-2870
- 90 **Susitna Professional Pharmacy**
1751 E Gardner Way, 99654
(907) 352-4306
- 90 **Wal-Mart Pharmacy**
1350 S Seward Meridian Pkwy,
99654
(907) 376-9783

MAIL ORDER PHARMACY

Prescription Solutions
P.O. Box 509075
San Diego, CA 92150-9075

HOME INFUSION

The HOP Basic and Enhanced Medicare Rx Plan will cover home infusion therapy if:

SPECIALTY LISTINGS > SPECIALTY LISTINGS

- Your prescription drug is on the Plan's formulary or a formulary exception has been granted for your prescription drug;
- You have followed all required coverage rules and our Plan has approved your prescription drug for home infusion therapy;
- Your prescription is written by a doctor; and
- You get your home infusion services from a Plan network pharmacy.

ANCHORAGE

Professional Infusion Phcy Inc
3101 Penland Pkwy Ste J11,
99508
(907) 279-8055

HOMER

South Peninsula Hospital Phcy
4300 Bartlett St, 99603
(907) 235-0257

SOLDOTNA

Professional Home IV Phcy
182 S Birch St, 99669
(907) 262-8737

WASILLA

Susitna Mediset Services
1751 E Gardner Way, 99654
(907) 352-4306

LONG-TERM CARE

In some cases, residents of a long-term care facility may access their prescription drugs through their long-term care pharmacy.

FAIRBANKS

Fairbanks Memorial Hosp Phcy
1650 Cowles St, 99701
(907) 458-5610

WASILLA

Geneva Woods Mat-Sue Pharmacy
935 Westpoint Dr #104, 99654
(907) 376-8200

INDIAN HEALTH SERVICES/ TRIBAL/URBAN INDIAN HEALTH PROGRAM (I/T/U) PHARMACIES

Native Americans and Alaska Natives have access to Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) Pharmacies through HOP Basic & Enhanced Medicare Rx Plan's pharmacy network.

ANCHORAGE

Alaska Native Medical Center Pharmacy
4315 Diplomacy Drive, 99508
(907) 729-2107

BARROW

Samuel Simmonds Mem Hosp Pharmacy
1296 Agvik Street, 99723
(907) 852-9277

BETHEL

Yukon-Kuskokwim Delta Reg Hosp
Chief Eddie Hoffman Hwy-Phcy
Dept, 99559
(907) 543-6382

DILLINGHAM

Kanakanak Hospital
6000 Kanakanak Rd, 99576
(907) 842-9235

HAINES

Searhc Haines Medical Clinic Phcy
131 First Ave S, 99827
(907) 766-2521

JUNEAU

SE Alaska Reg Hlth Consort Phcy
3245 Hospital Dr, 99801
(907) 463-4031

KETCHIKAN

Ketchikan Indian Corporation
2960 Tongass Ave, 99901
(907) 228-4900

KLAWOCK

Alicia Roberts Medical Center Phcy
7300A Klawock Hollis Hwy,
99925
(907) 755-4800

KOTZEBUE

Maniilaq Health Center Pharmacy
PO Box 43, 99752
(907) 442-7182

NOME

Norton Sound Hlth Corp
306 W 5th Ave, 99762
(907) 443-3311

SITKA

Mt Edgecumbe Hosp/Searhc
222 Tongass Dr, 99835
(907) 966-8347