

Pennsylvania Public School
Employees' Retirement System (PSERS)

Health Options Program

VERMONT

2009

Participating Pharmacy Directory

FOR THE BASIC AND ENHANCED MEDICARE Rx OPTIONS

This booklet provides a list of the HOP Basic and Enhanced Medicare Rx Plan participating network pharmacies. *This directory is current as of January 1, 2009.* Pharmacies may have been added or removed from the list after this directory was printed. Therefore, all network

pharmacies may not be listed in this directory and *the fact that the pharmacy is listed in the directory does not guarantee that the pharmacy is still in the network.* To get current information about participating network pharmacies in your area, please visit the HOP Web site at www.HOPbenefits.com or contact Prescription Solutions Customer Service at (888) 239-1301, 24 hours a day, 7 days a week. (TTY/TDD users should call (800) 498-5428.)

Introduction

This booklet provides a list of participating HOP Basic and Enhanced Medicare Rx Plan network pharmacies and includes some basic information about how to best utilize the pharmacy network to have your prescriptions filled. A complete description of your prescription drug coverage, including how to have your prescriptions filled, is included in the 2009 Annual Notice of Change and Evidence of Coverage document.

We call the pharmacies on this list our “network pharmacies” because we have contracted with them to dispense prescription drugs to HOP Basic and Enhanced Medicare Rx Plan beneficiaries. A network pharmacy is a pharmacy where beneficiaries can obtain prescription drug benefits provided under the HOP Basic and Enhanced Medicare Rx Plans. Your prescription drug claim can be processed at the point of sale whenever it is filled at a participating network

pharmacy or through our mail-order pharmacy service. Once you go to a particular pharmacy, you are not required to continue going to the same pharmacy to fill future prescriptions; you can go to any of our network pharmacies. We will reimburse beneficiaries for covered prescriptions filled at non-network pharmacies under certain circumstances as described later.

Can the list of network pharmacies change?

Yes, although it is very unusual for a pharmacy to leave the network, HOP may remove or add new pharmacies to the network directory. To get current information about HOP Basic and Enhanced Medicare Rx Plan network pharmacies in your area, please visit our Web site at www.HOPbenefits.com or call Prescription Solutions Customer Service at (888) 239-1301, 24 hours a day, seven days a week. (TTY/TDD users should call (800) 498-5428.)

How do I find a HOP Basic and Enhanced Medicare Rx Plan network pharmacy in my area?

To find a retail pharmacy in your area:

- **Chain Pharmacies** are listed alphabetically on page 5. If a chain is listed, pharmacies in the chain are in the network. The chain pharmacies all have a telephone number you can call to find a local chain pharmacy.
- **Other Retail and Independent Pharmacies** are listed by city beginning on page 6. The HOP Web site, www.HOPbenefits.com, provides access to a lookup tool to help you locate a chain or independent retail pharmacy in your area.
- Information on our **Mail-Order Pharmacy** can be found on page 9.
- Information on **Long-Term Care Pharmacies** can be found on page 9. Long-Term Care Pharmacies are listed by city.

For further assistance you can visit our Web site at www.HOPbenefits.com or call Prescription Solutions Customer Service at (888) 239-1301, 24 hours a day, seven days a week. (TTY/TDD users should call (800) 498-5428.)

How do I fill a prescription at a network pharmacy?

To fill your prescription at a network pharmacy, present the prescription received from your physician along with your HOP Basic or Enhanced Medicare Rx Plan member ID card to your pharmacist. With each prescription order or refill you can obtain up to a 33-day supply of your medication. As an added HOP service, many participating retail pharmacies offer the option of obtaining up to a 90-day supply of maintenance medications. You can consult with your local pharmacist about the availability of this service. More information about this program is included in your 2009 Annual Notice of Change and Evidence of Coverage document.

If you do not have your ID card with you when you fill your prescription, you may have to pay the full cost of the prescription rather than paying just your coinsurance. If this happens, you should request reimbursement of the Plan's share of the cost by submitting a paper claim form. To find out how to submit a claim, look in your 2009 Annual Notice of Change and Evidence of Coverage document or call Prescription Solutions Customer Service at (888) 239-1301 to request a claim form.

How do I fill a prescription through the HOP mail-order pharmacy service?

You can use the mail-order service to fill prescriptions for what we call "maintenance drugs." These are drugs that you take on a regular basis for treatment of a chronic or long-term medical condition. When you order prescription drugs by mail, you can obtain up to a 90-day supply of the drug. If you need an immediate supply of a maintenance medication, ask your physician to write two prescriptions, one for a short-term supply to be filled at a local retail pharmacy and another for a long-term supply to be filled at the mail-order pharmacy.

To get order forms and information about filling your prescriptions by mail, call Prescription Solutions Customer Service at (888) 239-1301 and select the mail-order pharmacy option or go to the HOP Web site at www.HOPbenefits.com. Please note that you must use the HOP Mail-Order Pharmacy; prescription drugs obtained through any other mail-order service are not covered.

How do I fill a prescription at a non-network pharmacy?

The following are a few exceptions when we will pay for a prescription filled at a pharmacy outside of our network.

How do I get coverage when I am traveling?

If you take a prescription drug on a regular basis and you are going on a trip, be sure to check your supply of the drug before you leave. When possible, take along all the medication you will need. You may be able to order your prescription drugs ahead of time through our mail-order pharmacy service. Network pharmacies are available throughout the country. If you need to transfer your prescription, call the pharmacy you wish to transfer the prescription from and ask them to transfer the prescription. You will need to provide the pharmacy with the new pharmacy name, phone number, and Rx number.

If you are traveling within the United States and become ill or lose or run out of your prescription drugs, we will cover prescriptions that are filled at our network or out-of-network pharmacy. In this situation, you will have to pay the full cost (rather than paying just your coinsurance) when you fill your prescription. You can ask us to reimburse you for our share of the cost by submitting a claim form. If you go to an out-of-network pharmacy, you may be responsible for paying the difference between what we would pay for a prescription filled at an in-network pharmacy and what the out-of-network pharmacy charged for your prescription. To learn how to submit a paper claim, please refer to the paper claims process described later.

You can also call Customer Service to find out if there is a network pharmacy in the area where you are traveling. If there are no network pharmacies in that area, Customer Service may be able to make arrangements for you to get your prescriptions from an out-of-network pharmacy.

We cannot pay for any prescriptions that are filled by pharmacies outside of the United States, even for a medical emergency.

What if I need a prescription because of a medical emergency or because I need urgent care?

We will cover prescriptions that are filled at an out-of-network pharmacy in the U.S. if the prescriptions are related to care for a medical emergency or urgent care. In this situation, you will have to pay the full cost (rather than paying just your coinsurance) when you fill your prescription. You can ask us to reimburse you for our share of the cost by submitting a paper claim form. If you go to an out-of-network pharmacy, you may be responsible for paying the difference between what we would pay for a prescription filled at an in-network pharmacy and what the out-of-network pharmacy charged for your prescription. To learn how to submit a paper claim, please refer to the paper claims process described later.

Will my prescription be covered if I go to an out-of-network pharmacy?

We will cover your prescription at an out-of-network pharmacy if at least one of the following applies:

- If you are trying to fill a prescription drug that is not regularly stocked at an accessible network retail or mail-order pharmacy (including high cost and unique drugs).
- If you are getting a vaccine that is medically necessary but not covered by Medicare Part B or some covered drugs that are administered in your doctor's office.

Before you fill your prescription in any of these situations, call Prescription Solutions Customer Service to see if there is a network pharmacy in your area where you can fill your prescription. If you do go to an out-of-network pharmacy for the reasons listed above, you will have to pay the full cost (rather than paying just your coinsurance) when

you fill your prescription. You can ask us to reimburse you for our share of the cost by submitting a claim form. If you go to an out-of-network pharmacy, you may be responsible for paying the difference between what we would pay for a prescription filled at an in-network pharmacy and what the out-of-network pharmacy charged for your prescription. To learn how to submit a paper claim, please refer to the paper claims process described next.

How do I submit a paper claim?

Be sure to obtain a complete prescription drug receipt from the non-network pharmacy when you purchase your medication. To obtain a paper claim form call Prescription Solutions Customer Service at (888) 239-1301 and request a claim form. When completing the claim form you will need to refer to information on the pharmacy receipt including the amount charged, prescription number, name of drug dispensed, manufacturer, dosage form, strength, quantity and date dispensed. Submit your claim form and your receipt to

the following address: Prescription Solutions, MS CA106, Attn: Claims Department, P.O. Box 6037, Cypress, CA 90630-0037. Upon receipt, we will make an initial coverage determination on the claim and determine the amount of reimbursement you are entitled to based on what the plan would have paid to a participating pharmacy for the covered medication. For additional information on coverage determinations, please refer to your 2009 Annual Notice of Change and Evidence of Coverage or call Customer Service.

For more information

For more detailed information about your HOP Basic and Enhanced Medicare Rx Plan prescription drug coverage, please review the 2009 Annual Notice of Change and Evidence of Coverage and HOP Basic and Enhanced Medicare Rx Plan formulary documents, visit www.HOPbenefits.com or call Prescription Solutions Customer Service at (888) 239-1301, 24 hours a day, seven days a week. TTY/TDD users should call (800) 498-5428.

CHAIN PHARMACIES

Acme Pharmacy
(877) 932-7948

Albertson's
(877) 932-7948

Baker's Pharmacy
(800) 362-2183

Brooks
(800) 325-3737

Carrs Quality Centers
(877) 723-3929

City Market
(877) 415-4647

Costco
(800) 607-6861

CVS
(800) SHOP-CVS

Dillon Pharmacies
(800) 362-2183

Dominick's
(877) 723-3929

Food 4 Less
(800) 362-2183

Fred Meyer
(888) 247-4439

Fry's Pharmacy
(623) 936-2100

Genuardi's
(877) 723-3929

Gerbes
(800) 362-2183

Hilander Pharmacy
(317) 579-8100

K-Mart Pharmacies
(800) 866-0086

King Soopers
(877) 415-4647

Kroger
(800) 576-4377

Longs
(800) 865-6647

Osco Drug
(877) 932-7948

Pavilions
(877) 723-3929

Pay Less Pharmacy Group
(317) 579-8100

Quality Food Centers, Inc.
(800) 201-6261

Ralphs Grocery Company
(888) 437-3496

Randalls Pharmacies
(877) 723-3929

Rite Aid
(800) 748-3243

Safeway
(877) 723-3929

Sam's Club
(800) 925-6278

Sav-on Drugs
(877) 932-7948

Shaws/Osco Pharmacies
(877) 932-7948

Smith's Food & Drug
(888) 876-4847

Target
(800) 440-0680

Tom Thumb
(877) 723-3929

Vons
(877) 723-3929

Walgreens
(800) 925-7433

Wal-Mart
(800) 925-6278

Vermont

RETAIL PHARMACIES

BARRE

90 Brooks

355 North Main Street, 05641
(802) 476-4311

90 Hannaford Food And Drug

456 South Barre Road, 05641
(802) 479-0432

Harrys Discount Pharmacy

921 US Rt 302 Berlin, 05641
(802) 479-2521

90 Kinney Drugs Inc

800 US Rt 302 Berlin, 05641
(802) 476-6659

90 Medicine Shoppe Pharmacy

20 S Main St, 05641
(802) 479-3381

BARTON

90 Barton Pharmacy

16A Church St, 05822
(802) 525-4098

BELLOWS FALLS

90 Brooks

112 Rockingham Street, 05101
(802) 463-9910

90 Greater Falls Pharmacy

78 Atkinson St, 05101
(802) 460-2634

BENNINGTON

90 Brooks

194 North Street, 05201
(802) 442-2240

90 CVS Pharmacy

95 Bennington Square, 05201
(802) 442-8360

90 Familymeds Pharmacy

655 Main Street, 05201
(802) 442-1159

90 Price Chopper Pharmacy

214 Northside Dr, 05201
(802) 447-9951

The Pharmacy Inc

205 North St, 05201
(802) 442-5602

90 Wal-Mart Pharmacy

210 Northside Drive, 05201
(802) 442-6822

BERLIN

90 Wal-Mart Pharmacy

282 Berlin Mall Road Unit #1,
05602
(802) 229-8049

BERLIN CORNERS

90 Shaws/Osco Pharmacy

Paine Turnpike North, 05602
(802) 223-8599

BETHEL

90 Brooks

Rural Route 1, 05032
(802) 234-5289

BOMOSEEN

90 Harbor Pharmacy Inc

Corner Rt 30 & Rt 4 A, 05732
(802) 468-5777

BRADFORD

90 Kinney Drugs Inc

901 Lower Plain, 05033
(802) 222-9292

BRANDON

90 Brooks

1 Carver Street, 05733
(802) 247-8050

90 WM Browns Pharmacy Inc

10 Park St, 05733
(802) 247-6365

BRATTLEBORO

90 Brooks

Price Chopper Plaza
499 Canal Stree, 05301
(802) 257-4204

Hotel Pharmacy Inc

20 Elliot St, 05301
(802) 254-2303

90 Rite Aid Corporation

896 Putney Road Suite 6, 05301
(802) 257-5592

90 Walgreen Drug Store

467 Canal St, 05301
(802) 254-5327

BRISTOL

90 Brooks

1 Prince Lane, 05443
(802) 453-2367

BURLINGTON

90 Brooks

158 Cherry Street, 05401
(802) 862-1562

90 Brooks

1127 Suite 5 North Avenue,
05401
(802) 951-2426

90 Fletcher Allen OP Pharmacy

111 Colchester Ave Mp3, 05401
(802) 847-3784

90 Hannaford Food And Drug

1127 North Ave Suite 11, 05401
(802) 862-7752

90 Kinney Drugs Inc

789 Pine Street, 05401
(802) 864-8154

Lakeside Pharmacy Inc

242 Pearl St, 05401
(802) 862-1491

90 Price Chopper Pharmacy

595 Shelburne Rd, 05401
(802) 863-1768

90 Rite Aid Corporation

1024 North Avenue, 05401
(802) 865-7822

90 Vermont Family Pharmacy Inc

1219 N Ave, 05408
(802) 658-9664

CAMBRIDGE

- 90 Kinney Drugs Inc**
155 S Main Street, 05444
(802) 644-8811

COLCHESTER

- 90 Brooks**
1184 Prim Road Suite 2, 05446
(802) 657-3586

Costco Pharmacy

218 Lower Mountain View Drive,
05446
(802) 655-3156

- 90 Kinney Vermont Drugs**
Rt 2 A And 100, 05446
(802) 878-2398

- 90 Shaws Osco Pharmacy**
66 Mountain View Dr, 05446
(802) 655-2536

DERBY

- 90 Rite Aid Corporation**
4408 US Route 5, 05829
(802) 334-2313

DERBY LINE

Browns Drug Store
40 Main, 05830
(802) 873-3122

ENOSBURG FALLS

- 90 Brooks**
221 Main Street, 05450
(802) 933-7756

- 90 Enosburg Pharmacy**
366 Main St, 05450
(802) 933-9200

ESSEX

- 90 Hannaford Food And Drug**
21A Essex Way, 05452
(802) 878-0119

ESSEX JUNCTION

- 90 Brooks**
75 Pearl Street, 05452
(802) 878-1668

- 90 Kinney Drugs Inc**
82 Pearl Street, 05452
(802) 878-5351

- 90 Price Chopper Pharmacy**
90 Center Rd, 05452
(802) 879-4155

- 90 Rite Aid Corporation**
9 Susie Wilson Road, 05452
(802) 872-1800

FAIR HAVEN

- 90 Rite Aid Corporation**
62 Washington Street, 05743
(802) 265-3760

HARDWICK

- 90 Brooks**
82 Route 15 West, 05843
(802) 472-6961

JOHNSON

- 90 Johnson Pharmacy**
117 Lower Main W, 05656
(802) 635-2251

LONDENDERRY

- 90 Green Mountain Pharmacy**
Mountain Plaza Rt, 11/100,
05148
(802) 824-3344

LUDLOW

- 90 Brooks**
213 Main Street Ludlow
Shopping Pla, 05149
(802) 228-8477

LYNDONVILLE

- 90 Brooks**
412 Broad Street, 05851
(802) 626-4365

- 90 Rite Aid Corporation**
Route 5 Memorial Drive, 05851
(802) 626-3779

- 90 Russells Drug Store**
101 Depot St, 05851
(802) 626-3326

MANCHESTER

Whipple Pharmacy Inc
Main St PO Box 990, 05254
(802) 362-1101

MANCHESTER CENTER

- 90 Rite Aid Corporation**
4993 Main Street Suite A, 05255
(802) 362-2230

- 90 Shaws Osco Pharmacy**
64 Equinox Terrace, 05255
(802) 362-2433

MIDDLEBURY

- 90 Brooks**
263 Court Street, 05753
(802) 388-9573

- 90 Hannaford Food And Drug**
260 Court Street Unit 6, 05753
(802) 388-6349

- 90 Kinney Drugs Inc**
40 Court Street, 05753
(802) 388-0973

Marble Works Pharmacy Inc

99 Maple St, 05753
(802) 388-3784

MILTON

- 90 Brooks**
201 US Rt 7 South, 05468
(802) 893-7188

- 90 Kinney Drugs Inc**
3 Centre Drive, 05468
(802) 893-7459

MONTPELIER

- 90 Brooks**
60 Main Street, 05602
(802) 223-3551

- 90 Rite Aid Corporation**
29 31 Main Street, 05602
(802) 223-4787

MORRISVILLE

- 90 Brooks**
Congress Street, 05661
(802) 888-2226

- 90 Hannaford Food And Drug**
Route 100 80 Fairground Plaza,
05661
(802) 888-9894

- 90 Kinney Drugs Inc**
97 Morrisville Plaza, 05661
(802) 888-5244

NEWPORT

- 90 Brooks**
59 Waterfront Plaza, 05855
(802) 334-6785

- 90 Kinney Drugs Inc**
55 Shattuck Hill Rd, 05855
(802) 334-1600

NORTHFIELD > WATERBURY**NORTHFIELD**

- 90 **Northfield Pharmacy**
14 Depot Sq, 05663
(802) 485-4771

ORLEANS

Austins Drug Store
38 Main St, 05860
(802) 754-6300

RANDOLPH

- 90 **Brooks**
12 North Main Street, 05060
(802) 728-3722

RICHFORD

Richford Rexall Drug
2 Main St, 05476
(802) 848-7500

RUTLAND

- 90 **Beauchamp And Orouke**
62 Woodstock Ave, 05701
(802) 775-4321

- 90 **Brooks**
7 West Street, 05701
(802) 775-0132

- 90 **CVS Pharmacy**
31 33 Main St, 05701
(802) 775-6736

- 90 **Hannaford Food And Drug**
241 So Main Street, 05701
(802) 775-5858

- 90 **Price Chopper Pharmacy**
38 Rutland Shopping Plz, 05701
(802) 747-7887

- 90 **Rutland Pharmacy**
75 Allen St, 05701
(802) 775-2545

- 90 **Walgreen Drug Store**
10 Woodstock Ave, 05701
(802) 773-6915

- 90 **Wal-Mart Pharmacy**
1 Rutland Plaza, 05701
(802) 773-1600

Wilcox Pharmacy
252 Stratton Rd, 05701
(802) 775-3351

SAINT ALBANS

- 90 **Price Chopper Pharmacy**
170 Swanton Rd, 05478
(802) 524-2918

SHELburne

- 90 **Brooks**
30 Shelburne Shopping Park,
05482
(802) 985-0143

SOUTH BURLINGTON

- 90 **Brooks**
39 Hinesburg Road, 05403
(802) 657-3806

- 90 **Hannaford Food And Drug**
217 Dorset St, 05403
(802) 863-1378

- 90 **Hannaford Food And Drug**
218 Hannaford Dr, 05403
(802) 863-1842

- 90 **Kinney Drugs Inc**
1653 Williston Rd, 05403
(802) 806-0714

- 90 **Shaws Osco Pharmacy**
570 Shelburne Rd, 05407
(802) 860-3311

SOUTH HERO

- 90 **McGregors South Hero Pharmacy**
332 Rte 2, 05486
(802) 372-5377

SPRINGFIELD

- 90 **Brooks**
2 Chester Road Suite 25, 05156
(802) 885-1065

- 90 **Springfield Pharmacy Inc**
264 River St, 05156
(802) 885-6400

ST ALBANS

- 90 **Brooks**
133 North Main Street Ste 30,
05478
(802) 524-2141

- 90 **Hannaford Food And Drug**
277 Swanton Rd, 05478
(802) 524-2217

- 90 **Kinney Drugs Inc**
164 Swanton Road, 05478
(802) 524-6543

ST JOHNSBURY

- 90 **Brooks**
502 Railroad Street, 05819
(802) 748-5210

Gauthiers Pharmacy Inc
415 Railroad St, 05819
(802) 748-3122

- 90 **Rite Aid Corporation**
957 Memorial Drive, 05819
(802) 748-2778

STOWE

Heritage Drugs
1878 Mountain Rd, 05672
(802) 253-2544

The Village Pharmacy At Stowe
394 Mountain Rd, 05672
(802) 253-5335

SWANTON

- 90 **Swanton Rexall Drugs**
44 Merchants Row, 05488
(802) 868-3338

TOWNSHEND

- 90 **Messenger Valley Pharmacy**
170 Grafton Rd
PO Box 216, 05353
(802) 365-4117

VERGENNES

- 90 **Kinney Drugs Inc**
115B Monkton Rd, 05491
(802) 877-3148

Marble Works Pharmacy
187 Main St, 05491
(802) 877-1190

WAITSFIELD

The Drug Store Inc
PO Box 391, 05673
(802) 496-2345

WATERBURY

- 90 **Shaws Osco Pharmacy**
820 Waterbury Stowe Rd, 05676
(802) 241-4115

Vincents Pharmacy
Waterbury Sq, 05676
(802) 244-8458

WELLS RIVER

90 Wells River Pharmacy
41 Main Street North, 05081
(802) 757-2244

WEST RUTLAND

90 Rite Aid Corporation
294 Main Street, 05777
(802) 438-6186

WHITE RIVER JCT

Corner Drug Store
213 Maple St, 05001
(802) 295-2501

WILLISTON

90 Brooks
108 Cornerstone Drive, 05495
(802) 878-0826

90 Hannaford Food And Drug
78 Marshall Ave, 05495
(802) 878-0388

90 Kinney Drugs Inc
600 Blair Park Rd Suite 195,
05495
(802) 878-9116

90 Shaws Osco Pharmacy
71 Boxwood St, 03862
(802) 878-9056

90 Wal-Mart Pharmacy
863 Harvest Lane, 05495
(802) 878-5533

WILMINGTON

90 Rite Aid Corporation
1 East Main Street, 05363
(802) 464-7575

WINDSOR

90 Brooks
52 Main Street, 05089
(802) 674-2789

WINOOSKI

90 Brooks
321 Main Street, 05404
(802) 655-5473

**90 McGregors Medicine
On Time Pharmacy**
321 Main St, 05404
(802) 655-1445

WOODSTOCK

90 Shire Apothecary
13 Elm St, 05091
(802) 457-2707

Woodstock Pharmacy

19 Central St, 05091
(802) 457-1306

MAIL ORDER PHARMACY

Prescription Solutions
P.O. Box 509075
San Diego, CA 92150-9075

LONG-TERM CARE

In some cases, residents of a long-term care facility may access their prescription drugs through their long-term care pharmacy.

BENNINGTON

**Southwestern Vermont
Medical Center**
100 Hospital Dr, 05201
(802) 447-5370

MENDON

Geri Care
17 Mendon View Dr, 05701
(802) 775-7400

MILTON

Granite Pharmacy Inc
576 Ballard Pharmacy Ste 2,
05468
(802) 527-9930

RUTLAND

Wilcox LTC Pharmacy
252 Stratton Rd, 05701
(802) 747-1994

SOUTH BURLINGTON

NCS Healthcare Of VT
16 Gregory Dr Ste 3, 05403
(802) 865-4507